

Together, let us build sustainable relationships founded on trust and accountability

This charter applies to anyone involved in the purchasing process and in relations with EUROMETA's suppliers, subcontractors, and service providers.

It formalizes the ethical principles that guide our business relations and reflects our commitment to building balanced, sustainable, responsible, and transparent partnerships by defining a shared framework for cooperation.

We expect from our partners to share these commitments and to apply them within their own operations as well as in their collaboration with our company.

CONFIDENTIALITY

Protecting entrusted information.

OUR COMMITMENTS - OUR EXPECTATIONS

- Maintain the confidentiality of commercial, technical, and pricing information.
- Use data solely within the scope of professional relations.
- Guarantee the discretion of discussions and consultations.
- We expect the same level of confidentiality from our suppliers and partners.

RESPECT - EQUALITY - TRANSPARENCY

Developing relationships based on respect, equity, and transparency.

OUR COMMITMENTS - OUR EXPECTATIONS

- Apply the principles of equity and impartiality to all our suppliers.
- Promote fair competition.
- Communicate clear, accurate, and uniform information to all consulted suppliers.
- Select our partners based on objective criteria: quality, cost, lead time, safety, environment, and reliability.
- We expect our partners and suppliers to uphold respect, equity, and transparency as the core values of our relationship.

ETHICS - INTEGRITY - ANTI-CORRUPTION

Acting with honesty and responsibility in all our business dealings

OUR COMMITMENTS - OUR EXPECTATIONS

- Comply with applicable laws, regulations, and internal policies.
- Reject any form of corruption, fraud, or illegal practice.
- Do not accept gifts or benefits that could influence a professional decision.
- Avoid and manage conflicts of interest.

- Report any situation that goes against ethics or the company's interests.
- We expect honesty and accountability to be standard practice from our suppliers and partners.

DEPENDENCY

Building balanced and sustainable business relationships.

OUR COMMITMENTS - OUR EXPECTATIONS

- Maintain a sustainable economic balance for all stakeholders.
- Limit situations of mutual economic dependency.
- We expect our suppliers and partners to propose alternative solutions.

SUPPLIER SELECTION AND EVALUATION

Selecting partners based not only on qualitative criteria but also on environmental, ethical, and economic factors.

OUR COMMITMENTS - OUR EXPECTATIONS

- Apply an objective and neutral evaluation process for technical and qualitative aspects.
- Evaluate and assess our partners to establish a collaborative continuous improvement framework.
- Integrate CSR (Corporate Social Responsibility) criteria into our evaluations.
- Give preference to suppliers committed to responsible practices.
- We expect our suppliers and partners to implement actions aimed at delivering high-quality, adaptable materials, products, and services developed through a responsible supply chain.

ENVIRONMENTAL AND SOCIAL RESPONSIBILITY

Integrating environmental and social factors into our purchasing strategy.

OUR COMMITMENTS - OUR EXPECTATIONS

- Promote regional sourcing (local, national, or European) where practicable.
- Optimize supply and logistics flows.
- Reduce packaging and promote bulk purchasing.
- Implement the reuse of pallets, big bags, and other packaging.
- Guarantee the traceability of materials and services while ensuring compliance with the legal and regulatory requirements specific to each country where operations are conducted.
- Respect human rights, refuse any recourse to forced or undeclared labour, and uphold all social standards.
- We expect our suppliers and partners to comply with our values by adopting verifiable ethical, social, and environmental practices.

EUROMETA reserves the right to suspend collaboration in the event of non-compliance with these principles.

HEALTH AND SAFETY

Placing health and safety at the forefront of our activities.

OUR COMMITMENTS - OUR EXPECTATIONS

- Guarantee safe working conditions that respect individuals.
- We expect our suppliers and partners to comply with the regulations and safety instructions in force on our sites, and to use appropriate preventive measures for all materials, products, and services provided to EUROMETA.

QUALITY AND CONTINUOUS IMPROVEMENT

Developing a culture of high standards, quality, and continuous progress.

OUR COMMITMENTS - OUR EXPECTATIONS

- Provide high-quality products and services that meet our clients' requirements.
- Ensure a high standard of quality.
- Embed a proactive continuous improvement approach.
- Encourage training, innovation, and adaptation to change.
- We require our suppliers and partners to share the same standards regarding quality, reliability, and innovation.

This charter is based on trust, dialogue, and shared responsibility. Every employee and partner of EUROMETA is invited to apply these principles and to report any situation that conflicts with the commitments defined in this document.

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